(b) The universal service support policy shall be implemented with effect from 01.04.2002.

(c) No, Sir. There is no decision to privatize BSNL.

(d) The Department of Telecommunications would be handling the USO levy fund.

Waiting list in Najafgarh Telephone Exchange

1174. SHRI RAJNATH SINGH 'SURYA': Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Najafgarh Telephone Exchange, Delhi being in rural area, is the most neglected exchange and have the longest waiting period;

(b) if not, the date up to which waiting list for this exchange has been cleared;

(c) whether the MTNL staff of this exchange are also the most lethargic in attending the complaints;

(d) if not, the number of complaints lodged from Daiaapur, Ujura and Samaspur villages during December, 2001 and January, 2002 and by when each of the complaint was attended to rectified; and

(e) the steps taken/propose to be taken to enable this exchange to provide telephone on demand and its staff more consumer friendly?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) No, Sir. One RSU (Remote Switching Unit) of 5000 lines, 6 DLC (Digital Line Carrier) at four different location and CORDECT WLL (Wireless in Local Loop) systems of 1000 lines have been commissioned during the current year. In addition connection on FIXED CDMA-WLL have also been provided.

(b) 2132 OBs are pending (up to Dec., 2001) and all efforts are being made to clear OBs by June, 2002.

(c) No, Sir.

(d) Details of complaints lodged and cleared are:

Area	Compl. Booked in Dec. 01	Jan. 02	Compl. Cleared in Dec. 01	Jan.02
Dariapur (Ujwar)	43	24	43	24
Samaspur	240	210	240	210

Average time taken to repair the faults was 30 hours in December, 2001 and 34.2 hours in January, 2002.

(e) New Telephone Exchange of 5000 lines has been commissioned in Roshan Mandi. 5 DLCs are proposed in Najafgarh Exchange within next three months. This would provide better customer satisfaction.

New Telecom Policy

†1175. SHRI RAM JETHMALANI:
SHRI KAPIL SIBAL:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government had announced New Telecom Policy in 1999;

(b) if so, the targets fixed for setting up of telephone network in the country under the policy;

(c) whether telephone system has been expanded on the basis of said targets; and

(d) if so, the details with regard to achievement of the targets?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI TAPAN SIKDAR): (a) Yes, Sir.

†Original notice of the question was received in Hindi.